

ENVIRONMENT

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
	Strategic objective						
BV82a	Percentage of the total tonnage of household waste arisings which has been recycled	13.62%	13.56%	14.4%	11.67%	14.45%	
	Fair access						
BV199	Local Street and Environment Cleanliness – percentage of sites below Grade B – i.e. predominantly free of litter and refuse except for some small items.	36%	34%	33%	Figures not available	39%	Surveys undertaken in 3 phases through the year (4 monthly periods) Recently adopted “street scene” approach to improve cleanliness standards. Also high profile activity on litter and dog fouling planned from now through last quarter.

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
	Number of missed bins – all rounds (not including trade) based on 2 per round per week	46	32.1	44	30.57	33.31	

HIGHWAYS AND TRANSPORTATION

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
BV100	Local authority road works per kilometre of traffic sensitive road	0.1	0.4125	0.2	0.2	1.4826	One project Folly Lane Traffic lights over-run

PIs 2004/5 All to September

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
	Percentage (Number) of Penalty Charge notice appeals cases "lost" at appeal as a percentage of those taken to adjudication	<50%	30% (17 out of 56)	<50%	20%	14.29%	
	Network Serviceability						
	The percentage of major roadwork schemes that over-run the published completion date.	0%	0%	0%	0%	6.7%	Two projects overrun Folly Lane and Newtown Crossroads. Both traffic signals jobs had additional surfacing works approved; parts for signals delayed
	Street Lighting						
	The average length of time in repairing street light faults compared with the authorities policies and objectives	4.5 days	3.9 days	4.0 days	2.1 days	2.62 days	
	Bridges						
	Number of bridges inspected to safeguard structural integrity (two year rota).	463	463	395	90	314	

PLANNING

National: Best Value

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
	Service delivery outcome						
BV109a	Determine major commercial and industrial applications within 13 weeks	60%	53%	60%	58%	56%	Vacancies have now been filled. Performance should

PIs 2004/5 All to September

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
BV109b	Determine minor commercial and industrial applications within 8 weeks	65%	67%	65%	60%	54%	improve from now on and annual targets should be achieved.
BV109c	Determine other applications within 8 weeks	80%	76%	80%	72%	66%	

Local:

Ref	Target/Indicator	Target 2003/4	Actual 2003/4	Target 2004/05	Performance Apr-Jul 04	Performance Apr-Sept 04	Comments
	Percentage of applications invalid on receipt (919 out of 3686)	<25%	24.9%	<25%		30%	Based on sampling undertaken in September